



## Purpose

This document provides you with key information about this investment product. It is not a marketing material. Providing you with this information is required by law to help you understand the nature of this product, the risks and costs involved as well as the potential gains and losses deriving from trading with this product and to help you compare it with other products. This Key Information Document ("KID") was last updated in September 2024.

## Product

The manufacturer of this product is Harindale Ltd (the "Company" or "M4Markets"). The Company is a regulated investment services firm, authorised by the Cyprus Securities and Exchange Commission ("CySEC") under license number 301/16. Further information about M4Markets and our products can be found at the Company's website <http://m4markets.eu/>.

## Alert

You are about to purchase a complex product which may be difficult to understand. This product is not suitable for all investors. Before trading, please make sure that you understand the risks involved.

## What is this product? CFDs on INDICES

You are about to trade in a Contract for Difference ("CFD") with the underlying instrument being Cash Indices (Future indices adjusted for fair value).

### What is a CFD?

A CFD is a tradable instrument which represents a contract between two parties to exchange the difference between the current price of an underlying instrument and its closing trade price. CFDs are leveraged products, enabling investors to make transactions with only a small margin (deposit). The underlying instrument is never actually owned by you and the profit or loss is determined by the difference between the buying and the selling price of the CFD, minus any relevant costs (detailed below).

### What is the underlying instrument?

The underlying instrument is a Cash Index such as US30 Cash. The cash indices being offered as CFDs can be found on our [website](#).

### What are Cash Indices?

A Cash Index consists of hypothetical portfolio of stocks, where its price is constituted by the price fluctuation of consistent shares in a percentage distribution basis. A Cash Index CFD tracks the performance of the related futures contract, adjusted for fair value. The fair value is the theoretical calculation of the value of the futures contract taking into account the current index value, any dividends paid on constituent stocks and current interest rates. In other words, the fair value can show the difference between the futures price and what it would cost to own all the stocks of the particular index.

### Objectives and means for achieving them.

The objective of trading CFDs is to speculate (generally over the short term) on the rising or falling prices of an underlying instrument, such as an index, without owning it. You may choose to buy (going "long") CFD units or to sell (going "short") CFD units depending on whether you think the price of the underlying instrument will go up or down. For every point the price of the instrument moves in your favour, you gain multiples of the number of the CFD units you have bought or sold. For every point the price moves against you, you will lose multiples of the CFD units you have bought or sold. Therefore, your return depends on the size of the performance (or movement) of the underlying instrument and the size of your position. CFDs are leveraged products commonly traded on margin, which means that you only need to deposit a small percentage of the full value of the trade in order to open a position and to keep your position(s) open. This is called the initial margin and maintenance margin, respectively. Please note that margin trading requires extra caution: whilst trading on margin allows you to magnify your returns, your losses will also be magnified as they are based on the full value of the CFD position, meaning you could lose up to the entire capital deposited.

### Intended retail investor

Trading in this product is highly speculative and involves a significant risk of loss. This product is for clients with a relatively short-term investment horizon, and is not suitable for all investors but only for those who i) understand and are willing to bear the risks involved, including the risks associated with margin trading; ii) possess the necessary experience and knowledge about trading in derivatives and the underlying instruments; and iii) are financially able to bear the risk of a total loss of their invested amounts. In addition, investors should be comfortable with the underlying asset which they are exposed to and should be able to employ effective money and risk management techniques.

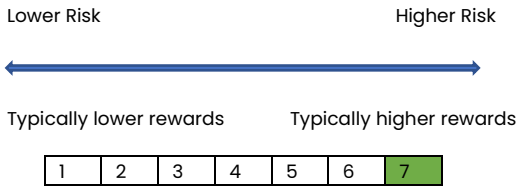
### Term

CFDs on Cash Indices generally have no expiration date and therefore it is up to you to open and close your position. You should be aware that your position will only be kept open subject to availability of sufficient funds to cover your margin requirements. If your margin level falls below the Margin Close Out Level of 50%, you will receive a stop out and your positions will start liquidating, without notice by us to you, starting with the ones bearing the highest losses.

### What are the risks and what could I get in return?



### Summary Risk Indicator (SRI)



The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the market. Due to the trading characteristics, this product obtains the highest risk scoring which is 7 out of 7.

These rates classify the potential losses from future performance of the product at a very high level.

CFDs are leveraged products that, due to market movement, can generate losses rapidly. However, the total loss that you may incur will never exceed your invested amount. The Company offers Negative Balance Protection to its Clients, meaning that they will never be in a position to lose more funds than the amounts invested with the Company.

Before deciding to trade on margin products you should consider your investment objectives, risk tolerance and your level of experience on these products. Trading in CFDs is highly speculative and carries a high level of risk. It is possible to lose all your capital. These products may not be suitable for everyone, and you should ensure that you understand the risks involved. Seek independent advice if necessary. Speculate only with funds that you can afford to lose. For more information, please refer to the Company's [Risk Disclosure](#).

#### General CFD risks

- CFDs are complex financial instruments and are traded Over the Counter ("OTC"). You can only exit a position by trading with our Company, during the trading hours of the underlying instrument as stated on our [Website](#). You cannot transfer your open positions/trades to any other firm.
- Specific market conditions (such as high volatility of the markets) might adversely affect your positions. In case you do not maintain the minimum margin that is required or if you contravene market regulations, we may be obliged to close one or more of your open positions at a less favourable price.
- By trading a CFD you do not own the underlying asset. Through your trade with us, you gain exposure to the performance of the underlying asset, but you do not receive any ownership or other rights to such underlying asset.
- CFDs are leveraged products. You only need a small margin for getting exposure to the underlying asset. Leverage can magnify both your profits as well as your losses.
- CFD trading is undertaken on our electronic platforms. There may be times that system or other breakdowns arise. This may affect your ability to trade, or our ability to offer continuous prices or create a need for subsequent adjustment of prices to reflect underlying exchange prices.
- The tax legislation of your home Member State may have an impact on your return.

#### Specific risks for Cash Indices

- Cash Indices consist of a portfolio of stocks. If one or more stock/s distribute dividends, this might affect the price of the underlying Stock on the ex-dividend date. Therefore, the price of the Index might be affected according to the market cap size of the stock/s in the portfolio.
- A corporate action being applied on the underlying instrument. In such case, the Company reserves the right to perform any necessary adjustment to the value and/or the size of the position held on the CFD, aiming to neutralize the economic effect of the corporate action on the CFD price.

#### Performance Scenarios

The scenarios shown below illustrate how your investment could perform. You can compare them with the scenarios of other products. The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies and are not an exact indicator. Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower. What you get will vary depending on how the market performs and how long you hold the CFD. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you.

Trading scenarios for both long and short positions, for BTCUSD CFD, that is held intraday, with the below assumptions used:

CFD on Indices (CFD on Cash Index CFD US30)		
Opening Price	P	34889.25
Trade size (Volume)	TS	1
Margin percentage	M	1% (Leverage 1:20)
Margin Required (in USD)	TS x P x M	1744.46
Notional value of the trade	TS x P	34,889.25
Account Currency		USD



## Performance scenarios:

Long Performance Scenario	Price Change %	Price change	Price at position close	Profit/loss	Short Performance Scenario	Price Change %	Price Change	Price at position close	Profit/loss
Favourable	6.00%	2,093.36	36,982.61	2,093.36	Favourable	-6.00%	-2,093.36	32,795.90	2,093.36
Moderate	2.50%	872.23	35,761.48	872.23	Moderate	-2.50%	-872.23	34,017.02	872.23
Unfavourable	-2.50%	-872.23	34,017.02	-872.23	Unfavourable	2.50%	872.23	35,761.48	-872.23
Stress	-6.00%	-2,093.36	32,795.90	-2,093.36	Stress	6.00%	2,093.36	36,982.61	-2,093.36

### What happens if the Company is unable to pay out?

In the case where the Company is unable to pay out its financial obligation then you may lose the entire value of your investment (i.e. account balance held with the Company). However, the Company segregates all retail clients funds from its own funds in accordance with the CySEC's rules on safeguarding of financial instruments and funds belonging to clients. In case of our financial default you may seek compensation from the Investor Compensation Fund ("ICF") OF Cyprus Investment Firms. The maximum compensation is €20,000 per person. ICF rules apply, including with respect to your client categorization and eligibility. Further details can be found [here](#).

### What are the costs?

Before you begin to trade CFDs on Indices, you should familiarize yourself with all one-off and on-going costs for which you may be liable. These charges will reduce any net profit or increase your potential losses. The impact of the different types of costs on the return you might have from your investment is outlined below. Please refer to the [Cost & Charges](#) section on our website for more information.

One-off entry or exit costs	Spread	<b>A spread is the difference between the bid (buy) and the ask (sell) price on the specific instrument you trade. This cost is realised every time you open and close a trade. Our spreads are floating and might be subject to a minimum. Please refer to our <a href="#">Website</a> for more information on the spreads which we charge. The spread cost is calculated as follows for MT4 platform: Volume * Contract Size * Instrument's Spread</b>
	Commission	For Index CFDs, according to your account type, in addition to the spread, we charge a commission fee to enter and exit a trade. This applies only to VIP account type.
	Currency conversion	This is the cost for converting realized profits and losses as well as any costs and charges that are denominated in a currency other than the base currency of your trading account.
Ongoing costs	Swap (Financing Fee)	A swap is an overnight cost that the client is charged for holding a Buy or Sell position overnight. The swap cost can be positive or negative depending of the instrument to be traded. The swap cost is calculated as follows: Volume * Contract Size * Instrument's Overnight Swap in points * Tick Size * Days Held
Incidental costs	Tax	The tax legislation in your country of residence may have an impact on the actual payout of your investment.

More specific details on the costs and charges can be found on the Company's website under <https://www.m4markets.eu/about/legal-documents>.

### How long should I hold a position and can I take money out early?

CFDs are mainly intended for short-term trading and in some cases for intraday trading. In general, CFDs are not suitable for long-term investments. Some investors may also hold CFDs positions for hedging or speculative trading. There is no recommended holding period, no cancellation period and therefore no cancellation fees. Investors can trade (open and close) on CFDs at any time during market trading hours.

### How can I complain?

You should submit a complaint to the Company via email at [complaints@m4markets.eu](mailto:complaints@m4markets.eu) or by completing the relevant complaint form. Once a written complaint is submitted, a member of the Support Department will send an electronic acknowledgment of receipt to the Complainant's registered email address within five (5) working days following receipt, to verify that the Company has received the written complaint. A copy of the Company's complaint procedure can be found [here](#).

If you are not satisfied with the Company's final decision, then you can submit a complaint to the Financial Ombudsman. For more information please visit <http://www.financialombudsman.gov.cy>. Alternatively, you may submit your complaint to the CySEC at <http://www.cysec.gov.cy/en-GB/complaints/how-to-complain/> or other competent authorities. You may refer to the relevant Cypriot Courts or Alternative Dispute Resolution (ADR) mechanisms.

### Other relevant information

Client Agreement – by accepting these rules, the Client enters into a binding legal agreement with the Company Other documents and information that are very important to read and understand prior entering into a business relationship with the Company and can be found in the Company's website at <https://www.m4markets.eu/about/legal-documents>.